

## LATAM-南美航空 退票新規則重要通知

自 2019 年 4 月 01 日(含)起，南美航空退票新規定如下：

計算方法分為 100%國內航班 和 國際航段，請參考以下說明：

### 100% 國內航段開票日:2018 年 7 月 30 日(含)起

Example 1: Request for refund :TKT NON REF(不可退票) + REF(可退票)

Condition of each segment	Fares	Penalties by component	Balance subject to refund
ANY TIME TICKET IS NON-REFUNDABLE	USD 250*	USD 250 = NON REF	USD 0
ANY TIME CHARGE 60 PERCENT FOR REFUND	USD 400*	USD 240 (60% of USD 400)	USD 160 = USD 400 - USD 240
<b>Total</b>	USD 650*	USD 490	USD 160**

\* Includes surcharge

\*\* Add any refundable taxes

Example 2: Request for refund: TKT REF(可退票) + REF(可退票)

Condition of each segment	Fares	Penalties by component	Balance subject to refund
ANY TIME CHARGE 50 PERCENT FOR REFUND	USD 500*	USD 250 (50% of USD 500)	USD 250 = USD 500 - USD 250
ANY TIME CHARGE 80 PERCENT FOR REFUND	USD 300*	USD 240 (80% of USD 300)	USD 60 = USD 300 - USD 240
<b>Total</b>	USD 800*	USD 490	USD 310**

\* Includes surcharge

\*\* Add any refundable taxes

Example 3: Request for refund :TKT REF(可退票) + NON REF(不可退票)

Condition of each segment	Fares	Penalties by component	Balance subject to refund
ANY TIME CHARGE 50 PERCENT FOR REFUND	USD 300*	USD 150 (50% of USD 300)	USD 150= USD 300 - USD 150

ANY TIME TICKET IS NON-REFUNDABLE	USD 300*	USD 300 = NON REF	USD 0
<b>Total</b>	USD 600*	<b>USD 450</b>	<b>USD 150**</b>

\* Includes surcharge

\*\* Add any refundable taxes

國際航段開票日:2019年4月01日(含)起

Example 1: Request for refund BEFORE the first flight in the itinerary: TKT NONREF (不可退票) + REF (可退票)

Condition of each segment	Fares	Penalties by component	Balance refundable
ANY TIME TICKET IS NON-REFUNDABLE	USD 250*	USD 250 = NON REF	<b>USD 0</b>
BEFORE DEPARTURE CHARGE 50 PERCENT FOR REFUND. TICKET IS NON-REFUNDABLE IN CASE OF NO-SHOW.	USD 400*	<b>USD 200</b>  (50% of USD 400)	<b>USD 200 = USD 400 - USD 200</b>
<b>Total</b>	USD 650*	<b>USD 450</b>	<b>USD 200**</b>

\* Includes surcharge

\*\* Add any refundable taxes

Example 2: Request for refund BEFORE the first flight in the itinerary: TKT REF (可退票) + REF (可退票)

Condition of each segment	Fares	Penalties by component	Balance refundable
BEFORE DEPARTURE CHARGE 50 PERCENT FOR REFUND. TICKET IS NON-REFUNDABLE IN CASE OF NO-SHOW.	USD 500*	<b>USD 250</b>  (50% of USD 500)	<b>USD 250 = USD 500 - USD 250</b>

BEFORE DEPARTURE CHARGE 80 PERCENT FOR REFUND. TICKET IS NON-REFUNDABLE IN CASE OF NO-SHOW.	USD 300*	<b>USD 240</b>  (80% of USD 300)	<b>USD 60 = USD 300 - USD 240</b>
<b>Total</b>	<b>USD 800*</b>	<b>USD 490</b>	<b>USD 310**</b>

\* Includes surcharge

\*\* Add any refundable taxes

**Example 3: Request for refund AFTER the first flight in the itinerary: TKT REF (可退票) + NON REF (不可退票)**

Condition of each segment	Fares	Penalties by component	Balance refundable
BEFORE DEPARTURE CHARGE 50 PERCENT FOR REFUND. TICKET IS NON-REFUNDABLE IN CASE OF NO-SHOW.	USD 300*	<b>USD 300 = NON REF</b>  (After the 1st coupon the fare becomes NON REF)	<b>USD 0</b>
ANY TIME TICKET IS NON-REFUNDABLE	USD 300*	<b>USD 300 = NON REF</b>	<b>USD 0</b>
<b>Total</b>	<b>USD 600*</b>	<b>USD 600</b>	<b>USD 0**</b>

\* Includes surcharge

\*\* Add any refundable taxes

若有需要協助之處，歡迎隨時致電本公司票務組，感謝您對南美航空的支持。

南美航空台灣總代理統領旅行社

票務專線：2509-2471 轉分機 820/821/822/823